

Wholesale Solar Installers Pty Ltd

ABN 29 626 416 215

Sales Contract Supply & Installation Terms and Conditions for PV Solar System

Terms and Conditions applicable to the Sales Contract between Wholesale Solar Installers Pty Ltd ("we" or "us") and the Customer ("You" or "Your"). These Terms and conditions are limited to supply and installation of Products and services set out on the Sales Contract.

Your Distributed Network Service Provider (DNSP) may require a meter to be reprogrammed or replaced with each new solar installation and any costs associated with this are additional and you will be invoiced directly by your electricity retailer. Your electricity contract terms and conditions along with your tariff may change following the installation of solar, please contact your electricity retailer for further confirmation.

It is a term of this Sales Contract that customers do not disclose the pricing set out in the Quotation or this Contract to equipment supply companies, installers or sub-contractors and you agree that if you breach this term, we will suffer loss and damage. You acknowledge that each Sales Contract has been specially packaged to suit the customer's specific needs and is strictly confidential.

Whilst every effort is made at the time of preparing the Sales Contract to ensure all variations specific to your job are noted, you acknowledge that certain changes to the site layout and installation plan may become necessary due to onsite issues which may only become apparent at the final inspection or prior to installation. Any changes to product because of delays in availability or significant changes to the design of the PV solar system, including estimated performance or any increase in the out of pocket cost to you as stated in the Sales Contract must be approved by you prior to installation. Alternatively, if not approved by you, this Sales Contract may be terminated by you at your discretion and any deposit held will be refunded in full.

You confirm that you have verified your eligibility with the appropriate bodies for the STCs Financial Incentive and if there is any change to your eligibility for the STCs Financial Incentive you will be required to pay the Cash Up Front Price (shown before such deductions) for the Products and Services set out in this Sales Contract. You confirm that you are the owner-occupier of the premises and that you have the required authorization to enter into this Sales Contract for Products and Services being installed on this property.

You acknowledge that PV Solar Panel System performances vary from site to site and season to season and that average production estimates are nonbinding estimates based on industry standard data available for your location therefore we do not guarantee the level of output or performance of the Solar installation.

All installations will be carried out by CEC accredited installers who will endeavour to install the Products and Services in the best possible manner and methods and comply with the CEC Accreditation Code of Conduct. Wholesale Solar Installers Pty Ltd offer a 5 year Retailers warranty covering operation and performance of the whole PV solar system including workmanship and products, with the workmanship warranty extending to 10 years. The consumers rights under the warranty sit alongside the consumer guarantees which are required under ACL and cannot be excluded. All equipment carries Manufacturer's warranty terms and conditions. All warranty documentation supplied on installation must be carefully read and documentation should be kept safe for future references.

For Tiled Roof Installations, you acknowledge that we will not be responsible for any damage caused to old and brittle roof tiles that may be cracked or damaged during installation. Please ensure that prior to installation, you have spare roof tiles on hand. If there are no spare roof tiles on hand, as a temporary measure, the installers will apply an appropriate sealant to the affected area. You acknowledge it will be your responsibility to organise replacement tiles and that we will not be responsible for any further damage that may occur if the tiles are not replaced in a reasonable timeframe.

A negotiated upfront deposit is required as listed in the Sales Contract, unless paying by approved finance, Splitit or eWAY where no upfront deposit is required.

Title to and ownership of the Products and Services installed will pass to you only when payment in full is made by you or your loan provider. We reserve the right to remove the Products if full payment is not made. Any costs of such recovery will be to your account. You agree that Risk arising out of Products and Services delivered, passes to you on the date on which the Products are installed.

We or You can terminate this Sales Contract if there are excessive delays in supply of products that are beyond our control or if the installation is not possible due to approval for grid connection being rejected by your distributor within a reasonable time, in which case any deposit held will be refunded in full. Under the Privacy Act 1988 your personal information collected as part of the Sales Contract is protected and we will not share your personal information to anyone other than for internal administration, installers and if requested by you to share with other third parties to obtain finance.

As a signatory to the CEC Solar Retailer Code of Conduct, we are obligated to comply with this Code and agree to its Terms and Conditions at all times.

Customer Initials : _____