

## Wholesale Solar Installers Pty Ltd

ABN 29 626 416 215

### Sales Contract Supply & Installation Terms and Conditions for PV Solar System V2.2

Terms and Conditions applicable to the Sales Contract between Wholesale Solar Installers Pty Ltd ("we" or "us") and the Customer ("You" or "Your"). These Terms and conditions are limited to supply and installation of Products and services set out on the Sales Contract.

Your Distributed Network Service Provider (DNSP) may require a meter to be reprogrammed or replaced with each new solar installation and any costs associated with this are additional and you will be invoiced directly by your electricity retailer. Your electricity contract terms and conditions along with your tariff may change following the installation of solar, please contact your electricity retailer for further confirmation.

Standard Residential installations are completed within (28) days from receipt of deposit. However, if you require your installation within an alternative timetable, please discuss with your Sales Consultant and we will endeavour to facilitate your request.

Whilst every effort is made at the time of preparing the Sales Contract to ensure all variations specific to your job are noted, you acknowledge that certain changes to the site layout and installation may become necessary prior to the installation. Any variations to the estimated installation date or recommended alternatives to your selected product because of delays, or significant changes to the design of the Solar PV System including estimated performance, or any increase in the out of pocket cost to you as stated in the Sales Contract, must be approved by you prior to installation. Alternatively, if not approved by you, this Sales Contract may be terminated by you at your discretion and any deposit held will be refunded in full.

You confirm that you have the authority to enter into a Sales Contract for Products and Services being installed at the address listed and that you are eligible to receive the STC Financial Incentive. You acknowledge that if there is a change to your eligibility for the STC Financial Incentive you will be required to pay "The Total cost of the Solar System installation incl GST" as listed on the Sales Contract.

STC's in the Clearing House are only sold when there is a buyer, there is no guarantee on how long they will take to sell, and Customers are not guaranteed \$\_\_\_\_\_ as listed on the Sales Contract.

All installations will be carried out by CEC accredited installers who will endeavour to install the Products and Services in the best possible manner and methods and comply with the CEC Accreditation Code of Conduct. Wholesale Solar Installers Pty Ltd offer a 5 year Retailers warranty covering operation and performance of the whole PV solar system including workmanship and products, with the workmanship warranty extending to 10 years. The consumers rights under the warranty sit alongside the consumer guarantees which are required under ACL and cannot be excluded. All equipment carries Manufacturer's warranty terms and conditions. All warranty documentation supplied on installation must be carefully read and documentation should be kept safe for future references. Consumers should expect their system to produce approximately around the amount quoted in the performance estimate provided. However we cannot guarantee the exact output or performance of the Solar installation.

For Tiled Roof Installations, you acknowledge that we will not be responsible for any damage caused to old and brittle roof tiles that may be cracked or damaged during installation. You acknowledge it will be your responsibility to organise replacement tiles and that we will not be responsible for any further damage that may occur if the tiles are not replaced in a reasonable timeframe.

A negotiated upfront deposit is required as listed in the Sales Contract, unless paying by an approved 3<sup>rd</sup> Party Finance facility where no deposit is required.

Title to and ownership of the Products and Services installed will pass to you only when payment in full is received. We reserve the right to remove the Products if full payment is not received. Any costs of such recovery will be to your account. You agree that Risk arising out of Products and Services delivered, passes to you on the date on which the Products are installed.

We or You can terminate this Sales Contract prior to installation if there are delays in supply of products selected or if the installation is not possible due to approval for grid connection being rejected by your distributor within a reasonable agreed time, in which case any deposit held will be refunded in full. Under the Privacy Act 1988 your personal information collected as part of the Sales Contract is protected and we will not share your personal information to anyone other than for internal administration, installers and if requested by you to share with other 3<sup>rd</sup> parties to obtain finance.

Customer Signature: \_\_\_\_\_